

Suzanne Bothwell  
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Courchevel, 8<sup>th</sup> May 2018

To whom it may concern,

**Reference Madame Clémence BACH**

I, the undersigned, Suzanne Bothwell, Director of the company, Courchevel Prestige Chalets, confirm that Clémence BACH worked with us in the position of "Assistant Butler" for this winter season – from December 2017 to April 2018.

Working closely with Clémence in our three five star Chalets – chalet Edelweiss, chalet Razzie and chalet Les Gentianes, she consistently worked at a very high standard and demonstrated her knowledge, dedication and skills again and again.

Clémence worked within a team that was responsible looking after the guest needs. She reacted to situations spontaneously and worked on her initiative and was able to adapt this ability to when either working alone or as part of a team.

Not only was Clémence extremely valued by the management of the company, she was very popular with our guests who found her standard of work to be excellent.

Guests and other staff members have witnessed her dedication, discipline and motivation that has made her a very important part of the team and an excellent assistant butler. I would not hesitate to recommend Clémence for a similar position.

I am happy to discuss this further either by telephone or by email.

Suzanne Bothwell



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